SIS Scores 03/08/2024

• There has been an influx of people being reassessed. Someone went from a NG5 to a NG3. They have always been a NG4, they will always need someone within arm's length, so it is unclear why it would change and how they are going to be able to continue being supported. Organizations still don't have an appeal process.

- Jenn Frazier updated in SC meeting that some type of appeal process should be coming out today, we should be seeing an announcement from ODP that contains a SIS discrepancy form. It will allow you to write on the form if there are inconsistencies in the content, not the score. It needs to be about the written content, not the actual score. Another person had a NG7 to a NG4 to a NG1. One person discussed an error on the PA plus and supplemental with conviction on sexual misconduct and it is marked no. It needs to be disputed, as there is a conviction.
- Carol shared that there is to be a form to be released and if there is an issue with a level that
 changed an email needs to go to the rate setting mailbox. Carol is saying that we should proceed
 and not necessarily wait for the SC, unless the SC understands the importance of it. People are not
 able to serve people at the ratios suggested by the new scores.
- It would be helpful to have definitions of what they mean by the different categories addressed in the SIS. It would be nice to have a guide, if there is one. Carol will find out if there is anything.
- Discussion on any resolution with appeals. Renda from Merakey did a dispute form in January and sent with a doctor's record to Jarod Rosser and didn't hear anything. Followed up after two weeks and finally heard 4 weeks later and was told it was being elevated because the name was wrong. Another one he indicated there was enough documentation send it to the next level. No idea what the next level is. Still have not heard anything since January.

Medication Administration - Online Exam

Tests are going back online. Starting to see issues. Some issues with people being able to
understand the test, especially with people who have English as a second language. Carol would
like any specific examples so that she can investigate it. Some of the multiple-choice answers can
have two correct answers, but they are asking for the best. Ongoing issue with people trying to
pass the Medication Administration Test.

Change Makers in Healthcare Event – March 20th.

Denise will get a Save the Date out to everyone. It will be at the Student Union on the Pitt Campus from 4:00pm – 6:00pm. Geared toward students. We will split the room in four areas so each group will be able to get to each section to learn about what each division does, and what they need. Will need representation from each organization. Representatives by services offered. Denise will see if the providers need to register, but doubts if organizations will need to.

Capitol Day

 It is scheduled for March 19, 2024. Is there representatives from each agency? Just a reminder that it is scheduled.

Performance Based Contracting

- The money that is in the budget will go to these different rates. It will be allocated so it won't be 12% across the board. It goes to agencies offering tiered services.
- There are some mixed messages about whether or not people will know by January where they fall in the scale or it will be a soft roll out. They will possibly look at claims to determine where agencies fall on the teirs. Carol Ferenz says they have not shared with people how they are determining this. Jeremy Hale says that in January everyone will be entering at a certain level based on the last two years of data. What data are they looking at and how will providers know what they are basing it on?
- Is there an appeal process? RCPA is trying to stay on top of it. It is not being presented that it will
 already be determined where you are at. We keep hearing that at the end of April it will go out for
 public comment. Originally said that it was the end of March, now it is the end of April. RCPA has
 asked for definition of what they want. Waiting for the toolkit, Carol says they are working on it and
 possibly will be out by June.
- Rick said that CMS will approve the one-time stipend. 6% of one-time payment will be approved by CMS.

Allegheny County Waiting List Initiative

A significant number of people are on the waiting list. Denise reached out to see how people are to
get enrolled and what are the specific needs of the people. A real issue with being able to support
people given the restrictions on programs and the push for CPS in the community. We also are
having issues finding houses to expand and take on residential referrals.