



It is with excitement that I have the pleasure of informing the behavioral health, homeless and IDD provider community of an important venture that TSI is embarking on. We have been working over the past nine months with Wesley Family Services to bring to reality a strategic plan that will position us for the future. Please take a moment to read the enclosed letter from Doug Muetzel, CEO of Wesley Family Services, and myself about our newly formed affiliation.

In FY 25, our collaboration and sharing will be a priority. To that end, on July 1, 2024, Wesley Family Services has already assumed responsibility for TSI's fiscal oversight. They will be working closely with Donnelly/Boland – specifically Fay Boland over the next several months to give them the needed time for knowledge share about our processes and funding requirements. We have been fortunate to have the services of Donnelly-Boland over the past two years and are grateful for the work they have given to TSI to ensure that we remain strong fiscally and compliant with our responsibilities.

As noted in the attached letter, both Doug and I welcome further dialogue about these changes.

We value the collaboration we have with all our fellow providers and look forward to continuing well into the future.

Sue/Denise – I would greatly appreciate if you would be able to forward this communication out to your broader CAP distribution lists if able.

Thanks

Mary Anne

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To Stakeholders and Partners of Wesley Family Services and Transitional Services:

Transitional Services, Inc (TSI) and Wesley Family Services are excited to announce their strategic affiliation that will provide more for more clients, increase efficiencies and effectiveness in advancing mission, and fuel innovation to better serve those entrusted to our care.

With neither organization in a situation where a partner was needed to ensure sustainability, the Board of Directors of both organizations sought an affiliation to actualize their vision and commitment for growth and quality services while enhancing sustainability, which has led the organizations to this point.

There are two critical phases. The first, effective July 1, 2024 is to collaborate in areas that will provide the greatest mission advancement impact. This will include Wesley Family Services providing resources to lead TSI's financial department's responsibilities. This effort is being led in partnership by Mary-Anne Poutous (TSI, CEO) and Emily Pietrzak (WFS, CFO). Other areas of collaboration identifying efficiencies and enhancing effectiveness will continue in the first year of the partnership. Additionally, the organizations will collaborate programmatically to continue to provide high quality services.

Phase 2 is the longer-term strategy for the organizations to join corporately effective July 1, 2025. TSI will become a hybrid affiliate under the Wesley Family Services umbrella of organizations. The idea of a hybrid comes from maintaining a level of autonomy to best leverage TSI's history of providing the highest quality of services and its notable brand equity. At the same time, certain facets of our operations will be integrated to achieve the goals of providing more for more, becoming more efficient and effective while fueling innovation to better serve.

It is important to underscore the two highest priorities as we navigate through this two-phase process. The first is an unwavering commitment to do what is in the best interest of those that we serve. We will remain steadfast in the rigorous assessment of our quality services and outcomes to ensure the continuation of an impressive trajectory for both organizations. Equal to our first priority is the personal and professional wellness of those that do the serving. We are committed to encouraging wellness, and the appropriate support for what we believe will be a market leading team of professionals with unbreakable resolve to advance mission.

In being considered a valuable partner, we wanted you to be aware of this effort. If you have any questions or would like to talk directly with Mary Anne and Doug, please reach out to them. We are very excited about all the changes coming our way and believe that they will make us stronger providers to meet the growing needs of the behavioral health, homeless, and IDD community of individuals.

Doug Muetzel

A handwritten signature in blue ink, appearing to read "Doug Muetzel".

Mary Anne Poutous

A handwritten signature in blue ink, appearing to read "Mary Anne Poutous".